

SUBJECT: CNP-M-A101824-02 CNP Planned Market System Maintenance – Reminder

NOTICE DATE: December 12, 2024

NOTICE TYPE: CNP-M-A101824 – 02 - Reminder

DAYS AFFECTED: Friday, December 13, 2024, from 10:00 PM CST - Monday, December 16, 2024, at 6:00 AM CST

SHORT DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance beginning Friday, December 13, 2024, from 10:00 PM CST through Monday, December 16, 2024. 6:00 AM CST. To accommodate this maintenance window the date of December 14, 2024, has been marked as Non-Business day. To accommodate this Non-Business day, a list of all orders scheduled with a date wanted of December 14, 2024, will be shared with applicable REPs for review and rescheduling.

The following impacts are expected:

- No impact to NAESB.
- No impact to On-Demand reads.
- 24/7 Reconnect for Non-Payments transactions will continue to be processed as normal.
 - Upon maintenance completion responses for 24/7 Reconnect for Non-Payments transactions will be sent with the actual completion date and time.
- AMSR metered Premises requesting Saturday, December 14, 2024, Move-In (MVI), Move-Out (MVO) and/or Switch orders will be scheduled for the next AMS Operational Date of Monday, December 16, 2024.
- For Emergency or Priority Move-Ins, where there are Lights Out, please follow the normal safety net process and copy your CenterPoint Energy Account Manager on the request.
- IVR Outage reporting will not be available throughout this planned outage; callers will be directed to CNP's Call Center Agent to report outages.
- CRIP/UHIT application requests may also notice a delay in responses.
- Weekend LSE Files (daily AMS data) delivery to ERCOT and Smart Meter Texas (SMT) will not be delayed; LSE Files will process and delivered on their normal schedule.
- 867_03 and 810_02 transactions for Friday's billing period (12/13/2024) will not be sent until Monday morning, December 16, 2024.

If the maintenance activity scheduled for December 13, 2024, – December 16, 2024, is canceled or postponed, CNP will convene a market call as soon as possible to discuss rescheduling of this maintenance activity.

ADDITIONAL INFORMATION: A final Market Notice regarding this planned maintenance will be sent upon completion of this activity.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC